

Inter-Agency Child Protection Information Management System

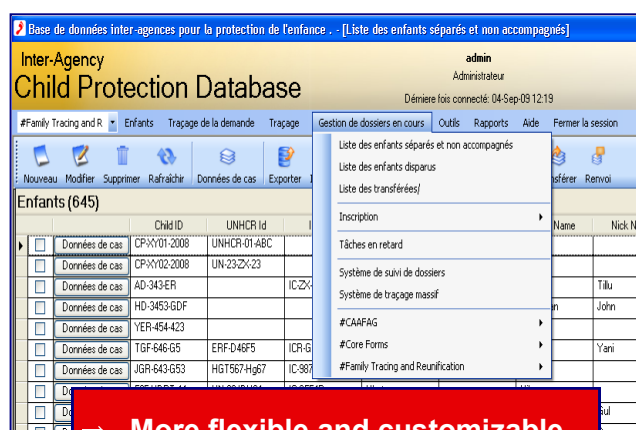
Update: June 2010

Save the Children, the International Rescue Committee (IRC) and UNICEF have been working together since 2005 to promote the use of a standard inter-agency child protection information management system for the child protection sector. The information management system is a practical, field-level tool that supports effective case management. It is comprised of database software and accompanying 'tools', such as template paper forms and data protection protocols.

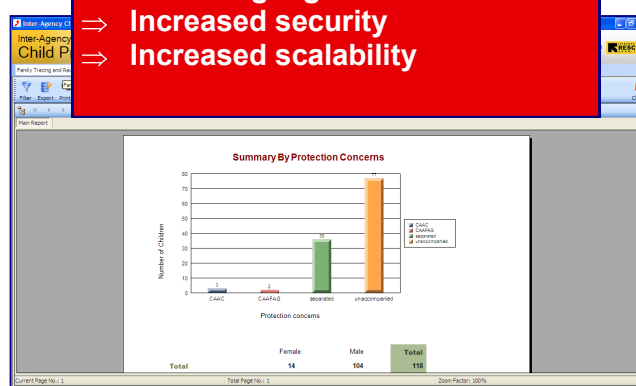
The original demand for this system came from Family Tracing and Reunification programs in emergencies. The system is also being used to facilitate case management in Release and Reintegration programs, and programs supporting children with specific vulnerabilities in camp settings. The system has been used in 16 countries by a range of child protection actors.

An upgraded version of the IMS was rolled out in late 2009. The enhanced software and accompanying tools now have the ability to support any thematic area of child protection, including those supporting child protection systems. Any child protection practitioner interested in using the IA CP IMS should contact the Project Coordinator for more information.

Improved database software and paper tools!



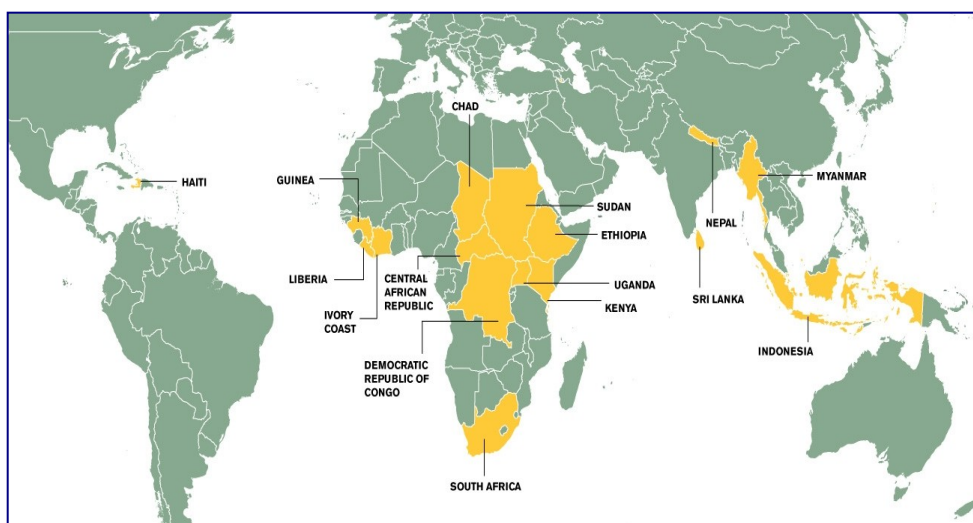
- ⇒ More flexible and customizable
- ⇒ A more-friendly inter-face
- ⇒ Multi-language interface
- ⇒ Increased security
- ⇒ Increased scalability



How the IMS can support child protection programs...

- Can be customized to suit different types of child protection programs in different contexts.
- Promotes a coordinated approach by multiple agencies through using one standard system.
- Provides valuable data to support advocacy.
- Flags up 'overdue' action.
- Quickly provides lists of children who can be filtered by different criteria, such as location or those requiring follow-up visits.
- Allows the evaluation of trends in caseloads over time to facilitate strategic planning and resource allocation.
- Promotes best practices through template forms and guiding principles developed by the Inter-Agency Working Group on Separated Children.

The IA CP IMS has been used in 16 countries to date...



Agencies that have used or are currently using the database include:

Care, Caritas, CCF, FHI, IRC, JRS, UNICEF, Save the Children, WVI, Governmental partners, and national NGOs.

Update on workshops and current activities....

Learning / Exchange Workshop February 2010

A learning/exchange workshop was held in Uganda (hosted by Save the Children in Uganda) in February 2010. The purpose was to allow country programmes from different organisations who are currently using the IMS to come together and learn from each other's experiences. Representatives from 6 country programmes participated.

Outcomes of the workshop included a shared understanding of the broad scope of the IMS as a tool to improve CP programming. Participants also discussed how to expand the use of the IMS to other child protection issues and use it for advocacy purposes.

Health Check June/July 2010

In an effort to constantly improve the support that is provided to country programmes using the IA CP IMS, during the months of June through August all countries currently using the system will be contacted and asked for feedback on how they are using the system, what challenges they may be having and how they can be resolved.

The Project Coordinator and technical team will analyse the responses to this Health Check together with the Steering Committee and use them to improve the technical and IT support provided to current and future users as well as use them to guide future updates of the system.

To learn more about the IA CP IMS please contact...

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